

# Price list for products and services for private individuals

## Part 1

We are continuously developing our services. Thus, for better orientation, our price list is split into two parts. The first part includes the currently offered products and services, while the other mainly consists of obsolete products and services. Both parts together form the Price list of products and services for private individuals. You may be using services from both parts of the Price list and thus we recommend that you always use the Price list along with the relevant agreement, the General business conditions of Raiffeisenbank a.s., the product conditions and technical conditions, if applicable.

This price list is effective as of 1. 1. 2024

<b>CONTENTS</b>	<b>Page</b>
1. Price plans	2
2. Accounts and deposits	2
3. Payment methods and cash transaction	3
4. Direct banking	4
5. Payment cards	5
6. Loan products	6
7. Insurance	7
8. Other services	7

## 1. Price plans

### 1.1. Fees

AKTIVNÍ účet, CHYTRÝ účet and EXKLUZIVNÍ účet are price plans for consumers, provided as service packages. The below services are either included in the price for the plan or are charged separately. The price for the plan is charged in full even if you do not use all the included services. An overview of services included in the price plans is also available at [www.rb.cz](http://www.rb.cz) in the Price list section – Price plan overview. Opening an account that is subject to any of the price plans does not require taking out or using other services that are not directly related to the account, yet are included in the price for the plan.

Item Name	AKTIVNÍ účet	CHYTRÝ účet	EXKLUZIVNÍ účet
1. Fee	CZK 49	free	free <sup>1)</sup>
2. Fee if the account is not actively used	CZK 49	free	CZK 750 per month
3. Flat rate fee with „Offer for students and children“ <sup>2)</sup>	free	cannot be applied	
4. Maintenance of each secondary currency of the account <sup>3)</sup>	included	CZK 29 per month	included
5. RB exchange	CZK 39 per month		
<sup>1)</sup> For EXKLUZIVNÍ účet, it means that the sum of deposits and investments of the account holder, being in the position of a consumer, held with the bank as of the last day of the month amounts to at least 1,500,000 CZK (or an equivalent amount in another currency). Deposits mean the sum of positive balances of accounts and term deposits; investments are considered as the price of investment instruments under the bank's management. Active use is assessed for the calendar month that precedes the month for which the flat-rate fee is paid. <sup>2)</sup> The conditions under which a discount for students and children can be obtained are stipulated in the rules for the "Offer for students and children" marketing event. You can find the aforementioned document at <a href="http://www.rb.cz">www.rb.cz</a> or it can be provided to you at any point of sale. <sup>3)</sup> The price for maintaining a secondary currency folder is charged if there is any movement registered in the currency folder of the account during the billing period or if the balance as of the billing date is equal to or exceeds CZK 100 or an equivalent amount in a foreign currency. Note: Protected accounts that clients may apply for pursuant to Act No. 99/1963 Coll. are opened and maintained free of charge (including secondary currency folders). Prices applicable to other services provided on protected accounts are subject to the AKTIVNÍ účet price plan, only a debit card Debit MasterCard STANDARD may be provided.			

## 2. Accounts and deposits

### 2.1. Savings accounts and term deposits

The amounts of fees applicable to current accounts with the CHYTRÝ účet price plan apply to fees for Payments and Cash Operations and for Direct Banking under all currently offered savings accounts. The currently offered savings accounts are listed in the Interest Rates List available at [www.rb.cz](http://www.rb.cz).

Item Name	Term deposits	Saving accounts
1. Savings account/term deposits maintenance	included	
2. Early withdrawal	2 % of the early withdrawn amount, min. 1,000 CZK	cannot be applied

### 3. Payment methods and cash transaction

#### 3.1. Cashless domestic payments (in CZK)

Item Name	AKTIVNÍ účet, CHYTRÝ účet	EXKLUZIVNÍ účet
<b>1. Payments</b>		
1.1. Incoming payment/Instant payment	included	
1.2. Outgoing payment/Instant payment input by Internet banking or mobile banking	included	
1.3. Entering the data of the electronic Payment Order with the cooperation of a bank's employee at the point of sale or by telephone banking	CZK 100	included
1.4. Outgoing payment input by internet banking or mobile banking as an express payment	CZK 100	included
1.5. Entering the data of the express electronic Payment Order with the cooperation of a bank's employee at the point of sale or by telephone banking	CZK 200	included
<b>2. Standing payment orders / standing orders for direct debit / direct debit / direct debit orders / SIPO / intelligent saving</b>		
2.1. Setting / changing at a point of sale / telephone banking (cannot be made for a direct debit order)	CZK 100	included

#### 3.2. Cashless Foreign Payment Transactions

Item Name	AKTIVNÍ účet	CHYTRÝ účet	EXKLUZIVNÍ účet
<b>1. Incoming / Outgoing payments</b>			
1.1. Incoming/Outgoing credit transfer in EUR within EEA <sup>1)</sup>	included		
1.2. Incoming/Outgoing payment in CZK from and to Tatra banka a. s. based in Slovakia	included		
1.3. Surcharge for express Outgoing credit transfer in EUR within EEA	CZK 100	included	
1.4. Surcharge for express Outgoing credit transfer other than specified under point 1.1.	CZK 500		
1.5. Other Incoming/Outgoing payment not specified in previous lines 1.1. to 1.4. <sup>2)</sup>	first incoming or outgoing payment included, other 1% of payment amount, min. CZK 300, max. CZK 1,200 / 1% of payment amount, min. CZK 300, max. CZK 1,500	1% of payment amount, min. CZK 300, max. CZK 1,200 / 1% of payment amount, min. CZK 300, max. CZK 1,500	included / 1% of payment amount, min. CZK 300, max. CZK 1,500
<b>2. Other monetary performance in connection with Foreign Payment Transactions</b>			
2.1. Entering the data of the electronic Payment Order with the cooperation of a bank's employee at the Point of sale or by Telephone banking	CZK 100		
2.2. Price of other services agreed in Technical Conditions and connected with Cashless Foreign Payments. Fee is charged for the service.	CZK 500 + costs paid to other banks		
<sup>1)</sup> EEA - The European Economic Area, which includes the European Union, Iceland, Norway and Liechtenstein. <sup>2)</sup> For outgoing payments sent with the OUR fee type, the fees of other banks are subsequently billed in full. Note: In the case of incoming and outgoing credit transfers in EUR where both the payer's and recipient's accounts are held in EUR with a credit institution that is a member of the Raiffeisen financial group (a list is available at <a href="http://www.rb.cz">www.rb.cz</a> ) seated outside EEA, the final amount of the fee for processing the credit transfer, calculated according to the rules stipulated in section 3.2 Cashless foreign payments, is reduced by 20 %.			

### 3.3. Cash transactions

Item Name	Item Price
1. The first deposit and withdrawal in each calendar month	included
2. The second and next deposit in each calendar month	CZK 29
3. Surcharge for cash deposit to an account, if the deposit is not made by the account holder/a signatory and provided it is not the bank's receivable	CZK 120
4. The second and subsequent withdrawals in each calendar month	CZK 120
5. Surcharge for the withdrawal of cash over CZK 500,000 or its equivalent in foreign currency	0.15 % of the withdrawn amount in a day
6. Compensation for the Bank's cost upon non-collection or partial non-collection of cash on the requested day	1 % of the unwithdrawn amount
7. Transfer of funds crediting an account held with Raiffeisen stavební spořitelna a.s.	free
8. Transfer of funds crediting an account held with another financial institution in the CR	3 % of the amount deposited, min. CZK 150

### 3.4. Other

Item Name	Item Price
1. The receive of banknotes in preclusion in foreign currencies (banknotes that are valid but no longer accepted in business)	20 % of the amount of received, min. CZK 150
2. Exchange of CZK banknotes and coins for CZK coins and banknotes of other denominations, over 100 pieces from one nominal value <sup>1)</sup>	5 % of the amount exceeding 100 banknotes or coins of a particular nominal value, min. CZK 150
3. Processing of coins over 100 pieces from one nominal value <sup>1)</sup>	5 % of the amount exceeding 100 coins of a particular nominal value, min. CZK 150
4. Issuance of a book with 10 withdrawal slips or 20 withdrawal slips	CZK 20 per slip
<sup>1)</sup> Number of banknotes and coins are counted during one day; fee is paid only for exchanged or processed banknotes and coins over the defined limit.	

## 4. Direct banking

### 4.1. Security features

Item Name	AKTIVNÍ účet, CHYTRÝ účet	EXKLUZIVNÍ účet
1. Mobile Electronic Key (MEK) to sign into internet banking	free	
2. Newly generated I-PIN and T-PIN	CZK 100	
3. Access to the account via Personal Electronic key (OEK)	CZK 89 per month per account	
4. Sending of requested information by text message	CZK 4	included

### 4.2. Services via Contact center

Item Name	Item Price
1. Change of E-commerce settings (enable or disable online transactions for a debit or credit card)	CZK 100
2. Debit card activation	CZK 100
3. Change of debit card limits	CZK 100
4. Change of contact details (address or telephone number)	CZK 100
5. Balance or available limit check	CZK 100

## 5. Payment cards

### 5.1. Debit cards

Item Name	AKTIVNÍ účet	CHYTRÝ účet	EXKLUZIVNÍ účet
<b>1. Card administration <sup>1)</sup></b>			
1.1. Debit MasterCard STANDARD, VISA Classic, Debit MasterCard BASIC, Debit MasterCard GOLD BASE, Equa Standard	included two debit cards / each other CZK 65 per month	included one debit card / each other CZK 65 per month <sup>2)</sup>	included one debit card / each other CZK 65 per month
1.2. Debit MasterCard GOLD, Visa GOLD	CZK 149 per month		included two debit cards / each other CZK 149 per month
1.3. Equa GOLD card	CZK 99 per month		
1.4. MasterCard contactless sticker	CZK 50 per month		
<b>2. Card transactions</b>			
2.1. Cash withdrawal from ATMs in the Czech Republic or from ATMs abroad <sup>3)</sup>	included		
2.2. Cash withdrawal by card at bank counter/exchange office (Manual Cash Advance)	CZK 99		
2.3. Exchange rate surcharge	0.49 % of the value of the middle exchange rate for the respective transaction currency by the bank's list of exchange rate		
<b>3. Other services</b>			
3.1. Express issuance of a card, express issuance of a regenerated PIN	CZK 2,000		
3.2. Visit to a LoungeKey airport lounge by the Holder of a Debit Mastercard GOLD/Visa GOLD card or accompanying persons (read more information about the LoungeKey programme at <a href="http://www.rb.cz">www.rb.cz</a> )	32 USD/person/visit (4 free visits in a calendar year)		
<sup>1)</sup> Equa Standard card, Equa GOLD card, Debit MasterCard BASIC, Debit MasterCard GOLD BASE and MasterCard contactless sticker are discontinued; new cards cannot be issued. <sup>2)</sup> Debit MasterCard GOLD BASE card cannot be included in the price for CHYTRÝ účet account plans. This card is for a fee. <sup>3)</sup> The aforementioned fees for cash withdrawals by a card from an ATM do not include fees whose payment can be, in connection with a withdrawal, requested by the ATM operators where the Card Holder is expressly notified of such fee on the ATM screen and has to consent to it prior to making the withdrawal.			

### 5.2. Credit cards

Item Name	Item Price
<b>1. Card administration</b>	
1.1. Primary card RB PREMIUM	CZK 199 per month / included in tarif EXKLUZIVNÍ účet and PRÉMIOVÝ účet
1.2. Primary card STYLE	CZK 50 per month
1.3. Primary card EASY	free
1.4. Primary card ČSA; Visa Gold	CZK 199 per month
1.5. Primary card O2 RB	CZK 89 per month
1.6. Supplementary card	free
<b>2. Card transactions</b>	
2.1. Cash withdrawal (excluding Cash Back)	3.5 % of the withdrawn amount, min. CZK 89 / RB PREMIUM for free <sup>1)</sup>
2.2. Exchange rate surcharge	0.49 % of the value of the middle exchange rate for the respective transaction currency as per the Bank's List of Exchange Rate
<b>3. Card repayment and services for a card</b>	
3.1. Minimum amount due	3.2 % of the total outstanding amount, min. CZK 200
3.2. Kredit Info	CZK 19 per month
3.3. Direct debit for the total outstanding amount	CZK 29 per month
3.4. Express issuance of a card	CZK 2,000
3.5. Visit to a LoungeKey airport lounge by the holder of a RB PREMIUM card or accompanying persons (read more information about the LoungeKey programme at <a href="http://www.rb.cz">www.rb.cz</a> )	32 USD / person / visit (2 free visits in a calendar year)
<sup>1)</sup> The aforementioned fees for cash withdrawals by card from an ATM do not include fees whose payment can be, in connection with a withdrawal, requested by ATM operators, where the Card Holder is expressly notified of such fee on the ATM screen and has to consent to it to make the withdrawal.	

## 6. Loan products

### 6.1. Personal overdraft

Item Name	AKTIVNÍ účet	CHYTRÝ účet	EXKLUZIVNÍ účet
1. Provision of personal overdraft including renewed drawdown option	included	CZK 200	included
2. Use of personal overdraft in any given month	included	CZK 90	included
3. Provision and maintenance of Personal overdraft reserve of CZK 1,000	included		

### 6.2. Mortgages

The following are considered to be mortgage loans: Klasik, Klasik Plus, Variabilní hypotéka, Offsetová hypotéka, EQUA product, Flexi, Stabilita, Stabilita Invest, Americká hypotéka Univerzál, Americká hypotéka, Minimax and loans provided under mortgage loan agreements with eBanka, a.s., ID No: 00562246.

Item Name	Item Price
<b>1. Banking services related to the provision of mortgage</b>	
1.1. Evaluation of a mortgage loan application: Klasik Naruby, hypotéka Univerzál, Doplnkový úvěr k hypotéce and all offset mortgages	CZK 4,900
1.2. Fee for property valuation	CZK 5,900
1.3. Acquisition of documents from the Land Registry via remote access	CZK 300 (including VAT)
<b>2. Financial performance during the Contract term</b>	
2.1. Administration of a loan	free; for loans granted until January 1, 2013, it amounts to CZK 150 per month
2.2. Loan drawing after proposal of the pledge entry into the cadaster	CZK 1,900
2.3. The second and each additional loan drawing	CZK 800 per drawdown
2.4. Express loan drawing (until the next Banking working day)	CZK 1,900
2.5. Fee for reserving Funds (the Bank's entitlement to the payment of the fee does not arise if the Client draws at least 50 % of the total loan limit)	CZK 29,900
2.6. A photocopy of a document drawn up in connection with a mortgage loan	CZK 500 per each document
<b>3. Contract changes</b>	
3.1. Changing the Contract requested by the Client consisting in the assumption of the debt by the new debtor	CZK 9,900
3.2. Changing the Contract requested by the Client (with the exception of the change mentioned in Article 3.1.)	CZK 4,900
3.3. Fee for extending the drawdown period	CZK 4,900 + 0.1 % of the loan limit not used within the drawdown period for each and already started month of the extension
<b>4. Confirmations and statements</b>	
4.1. Compiling and sending extraordinary confirmation of interest paid requested by the Client	CZK 250 (including VAT)
4.2. Issuance of a confirmation, statement, information, consent or document at the Client's request	CZK 500 (including VAT)
4.3. Termination of lien or another law (including the instruction for deletion from the Land Registry)	CZK 500 + administrative fee of the Land Registry (currently CZK 2,000)

## 7. Insurance

The fee is billed in the event that the agreed to insurance is valid at least one day in the month.

### 7.1. Insurance provided to current account

Item Name	Item Price
1. Single accident insurance Opora	CZK 149 per month
2. Family accident insurance Opora	CZK 299 per month

### 7.2. Insurance provided to debit and credit cards

Item Name	Item Price
1. Travel insurance NAPLNO <sup>1)</sup>	CZK 139 per month
2. Bodyguard	CZK 89 per month
3. Balance cancellation insurance	1 % monthly of the total outstanding amount as of the statement date
<sup>1)</sup> Insurance can be taken out with a debit card only.	

### 7.3. Insurance provided to loan products

Item Name	Item Price
1. Payment protection insurance - personal loan offered till 16. 10. 2022	8.5 % of the monthly instalment
2. Payment protection insurance - personal loan offered from 17. 10. 2022	8.8 % of the monthly instalment
3. Payment protection insurance - mortgages	8.9 % of the monthly mortgage loan instalment

## 8. Other services

### 8.1. Other services

Item Name	Item Price
1. Compiling and delivering a statement	CZK 80
2. Copy of a statement / an extraordinary statement	CZK 200
3. Issue of a confirmation	CZK 200 including VAT
4. Rental of a safety deposit box at selected points of sale - Small box / Medium box / Large box	CZK 6,000 / 8,000 / 10,000 including VAT per year
5. Mail / SWIFT	CZK 80 / 150 including VAT per message
6. Request for making a payment for an outstanding amount / compliance with contractual conditions	CZK 499
7. Non-standard services (investigation of payments, search for documents) and other services not expressly specified in the price list	CZK 200 including VAT (for each 15 minutes commenced) + actual expenses